



At Carver State Bank, we have always believed that “Money Matters, but People Really Count.” Carver is here for you during these challenging times, making sure you can access your accounts and that we keep you and our staff safe. Here’s how we are serving you:

- **Service at a Bank Branch**

- To reduce community spread and keep our customers and staff as safe as possible, our bank lobbies will be closed until further notice. Our branches remain open. Simply access service using the drive-thru lanes, ATMs, or night deposit boxes.

- **Expanded ATM Network**

- We are excited to announce that Carver customers now have access to the MoneyPass ATM network. You can now use your Carver debit card to withdraw funds from your account at any MoneyPass ATM throughout the country, without a service charge. Please visit <https://www.moneypass.com> to search for MoneyPass locations near you.

- **Online Banking**

- If you do not already use our convenient online banking, please contact one of our Customer Service Representatives and sign up today! You can check account balances, pay bills, send payments to friends and family, and more, all from the comfort of your own home. Call (912) 447-4200, email CarverMail@CarverStateBank.com, or visit www.CarverStateBank.com to learn more. Carver will launch our mobile banking app this Spring, which will give you even more access on the go.

- **Loan Customers**

- If you have a loan at Carver and believe you may experience some difficulty as a result of the crisis, please visit www.CarverStateBank.com and download, complete and return our deferment acknowledgement form.
- If you are interested in applying for the SBA’s Emergency Disaster Loan/Grant Program or the new Payroll Protection Plan Loan program, please see our website for a list of resources and application requirements. **NOTE: Carver is prioritizing our existing customers with the PPP program.**

During this time of uncertainty, we will continue to monitor the evolving situation and provide updates on any changes to our products or services. If you need help with your account, please contact us at:

- PHONE – (912) 447-4200
- EMAIL – CarverMail@CarverStateBank.com

Visit our website at www.CarverStateBank.com frequently for updated information. For additional information and guidance on keeping yourself and your family safe, please visit the government’s designated website (<https://www.cdc.gov/coronavirus/2019-ncov/index.html>).